Quality Policy



## **QUALITY POLICY**

Danv Tools Australia Pty Ltd is pursuing excellence through the implementation, maintenance and continuous improvement of our Integrated Business Management System that incorporates the highest ethical, health, safety, environmental and professional standards.

In line with the Danv Tools Australia vision to be the consumables supplier of choice for our clients, the system aims to continually improve performance by:

- Employing a Quality management system to guide the quality of activities;
- Developing and monitoring quality assurance progress against these objectives;
- Documenting work processes and best practices to support employees in carrying out their work;
- Establishing, communicating and reviewing KPIs for employees;
- Engaging suitably qualified, skilled and experienced employees;
- Providing sufficient and suitable resources to implement and maintain a quality management system;
- Education and training of employees to improve our people's skills, awareness and knowledge of quality issues and practices;
- Identifying, reporting, investigating and resolving of all non-conformances and take action to prevent recurrence;
- Monitoring and evaluating the quality performance of consultants, subcontractors and suppliers and implementing effective communication with them on quality and compliance issues.

To ensure ongoing suitability and improvement, the system is audited internally for compliance and improvement and aims to meet or exceed the requirements of ISO9001. Management shall review this policy periodically and communicate the objectives regularly to all employees, subcontractors and suppliers.

Samuel Murphy

Director & Operations Manager 16/02/2023

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